

PALS UPDATE

Volume 2 / Issue 4



Alma Recent Highlights

Administration – from the Idea Exchange, Owning Library is now a search option when searching by PO Line.

Network – ability to see in the Network Zone tab if an institution suppressed a bibliographic or holding record.

Resource Management – it is now possible to re-link holdings with item requests on the bib.

Fulfillment – new in December, the ability to send a welcome letter to new patrons.

Resource Sharing – a lot of improvements to shipping and delivering documents digitally.

Analytics – the December release saw several fields added in Analytics: ISBN 020|a, 022|a, CDI Provider Coverage, CDI Activation Required, CDI Type, Licensor Name, and Licensing Agent Name.

Primo VE – with the new release, it is impossible to remove the ability to edit personal details from "My Library Card."

[See the complete list of enhancements and resolved issues](#)

[Primo VE list of enhancements](#)

In-Depth from Perry's Desk

With the December 2020 Release of Primo VE, QR Codes will be available for use. According to Dictionary.com, a QR code is the "proprietary name of a matrix barcode that is read by photographing it with the camera of a smartphone or other mobile device that is equipped with a 2D barcode reader."

QR Code links have been added to Primo VE's Main Menu "out of the box" to allow staff and users to share Primo VE pages quickly with other users. QR Codes can also be added to the Full Individual Record in Primo VE. If your library chooses not to include the QR Code on the main menu of Primo VE, you will need to deactivate the feature. From the Discovery menu | Configure Views | Edit (your view) | General tab. Under the General Attributes section, uncheck the Enable QR on Top checkbox.

Enable QR Code on Individual (Full) Record

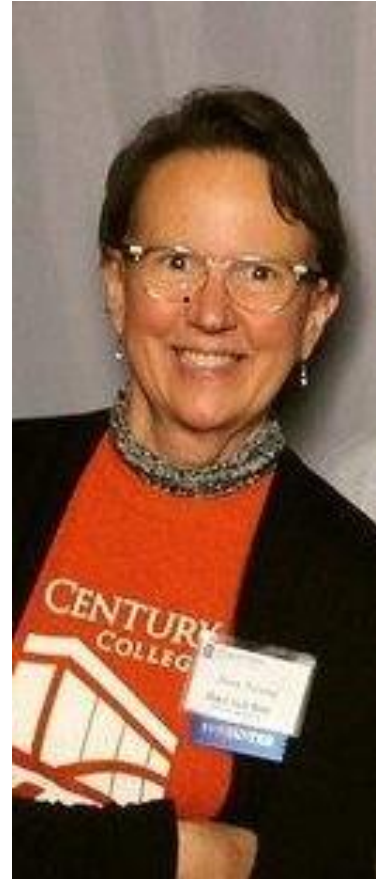
If you choose to enable the QR code option on individual records in Primo (by default, the QR code on Individual records is deactivated), click on the Discovery menu | Configure Views | Edit (your view) | Brief

Record Display tab. Toggle the switch to activate the QR Code. You can then use the arrows on the right side of the screen to move the button.

For more information, please see [Answer 4390](#) in the Support Center.

Member Highlight, Jane Young Century College

1. What is your current position, how long have you been at your current position? *I am the Technical Services Librarian and current Department Chair. I have worked at Century College Library since January 2006.*
2. What is your favorite function in Alma or Primo? Why? *During my sabbatical I completed Alma certification. So, what I am liking about Alma, now that I have been away from it for a year, is that it seems a bit more intuitive to me. Getting “back in the saddle” has been pretty seamless – and that’s been a pleasant surprise.*
3. What do you want to learn next? *At work: I am excited about the work the library is engaged with around OER. I am planning on spending more time on that and getting involved with the Open Education Network.*
4. What are you currently reading or listening to? *I recently read *The Secrets We Kept* by Lara Prescott about smuggling the novel *Dr. Zhivago* out of the USSR. Now I am reading *Dr. Zhivago* – to see why it was so inflammatory and threatening to the government. I am halfway through it. It is a great read (but no clue yet why it was banned).*
5. What is your favorite snack? *Yogurt with fruit and granola. That, and at this time of year, any pumpkin spiced baked good.*



CRM – The PALS Office is moving to a different Customer Relation Management system next summer. In the following months, you may be asked to verify users for your organization. The PALS Support Team will be reviewing documentation in the Support Center. Ideally, we will only move active users and documentation—more information to come during the spring semester.

CLiC migration will kick into high gear come March 2021. Currently, CLiC libraries are busy with data clean-up and asking questions of Ex Libris and PALS. The CLiC/PALS migration team currently meets with Ex Libris regularly. Per Ex Libris, the CLiC migration is not considered a migration but rather a copy of data. CLiC library data and configurations will be copied over rather than migrated to the PALS environment. Meaning there are no forms to fill out. Bibliographic records move to the library's Institution Zone first and then linked to the Network Zone. The test copy will begin in March, with the final copy of the data taking place in June, welcoming CLiC libraries to the MnPALS Consortium and Alma/Primo production environment.



“This too shall pass.” Well, hopefully ‘it’ will pass sometime in 2021. Soon we will surpass the one year mark that the Coronavirus invaded all of our lives, changing our day-to-day interactions in our personal and work lives. The mantra that coming to us from the British government during World War II, “Keep calm and carry on,” applies today. Trying to stay calm admit the sometimes daily updates are often distressing and confusing.

Ever hopeful, here is wishing you all a calm holiday season and an exceptional new year.

If you do need a pick-me-up, a video of baby goats in pajamas always helps, https://www.youtube.com/watch?v=MTanWv2WW_Y

Susan Sontag said it best, “Kindness, kindness, kindness. I want to make a New Year’s prayer, not a resolution. I am praying for courage.”

Happy New Year!

Book a Consultation with PALS Support

Do you have Alma topics you would like to discuss? Perry, Etta, Carrie, and Dani offer consultation times to talk through workflow scenarios and use of the software to its full potential, functionality, or follow-up on a ticket.

Book a session:

New! Book some time with [Perry](#)

[Etta](#) - scroll down to Course Reserve or Fulfillment

[Carrie](#) - see Acquisition and ERM sections

[Dani](#) - let's talk about anything Resource Management related

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Resources

[Ex Libris Knowledge Center](#)

[Alma Release Notes](#)

[Primo VE Release Notes](#)

[Alma/Primo Idea Exchange](#)