



Transformative Change in the MnPALS Consortium and the PALS Office

● 336,586 total loans

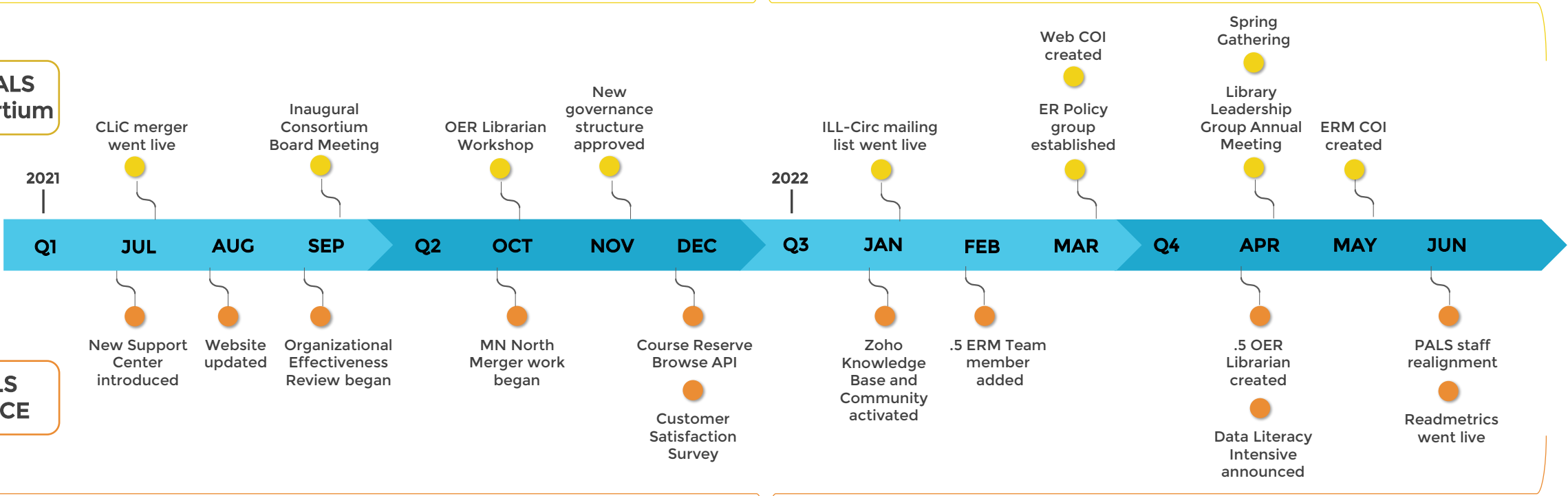
● 29,884 total ILL lending items ● 45,125 total ILL borrowing items

● 32 COI & Policy Group Meetings

● 12 Meetings of the Minds ● 57 Institutional members

MnPALS Consortium

PALS OFFICE



● 2,982 PALS Tickets
 ● 100% of institutions created tickets
 ● Almost 300 electronic collections managed in the Network Zone for the consortium

● 16 training sessions
 ● 207 consultations
 ● 335 members reached through booking/training
 ● 12 conference presentations reaching 265 people